



Key Questions To Find Quality Senior Living Facilities

Discovering Community Life: Observing Resident Interactions

- 1** Are residents enjoying each other's company?
- 2** Do residents talk when they cross paths?
- 3** Does it support well-being and friendships?

Evaluating Care Quality: Staff's Engagement with Residents

- 4** Is staff ignoring residents?
- 5** How does staff interact with residents?
- 6** Do staff view residents as individuals or tasks?

Sense of Belonging: How Residents Relate to Staff

- 7** How do residents treat staff?
- 8** Do residents take an interest in staff?
- 9** How do residents ask for assistance from staff?

Feeling at Home: Assessing the Facility's Environment and Culture

- 10** Does it feel like a home or factory?
- 11** Are you to connect over shared interests?
- 12** Does it promote engagement & purpose?